



Hoole St Michael C of E Primary School



Parent's Lockdown Questionnaire

September 2020

'Achieving excellence within the light of God'

Dear Parents, Thank you for all your positive responses, we really appreciate all your supportive comments during this difficult time. We endeavour to make improvements to our systems should we need to go into lockdown again. We now have Google Classroom which the teachers are showing children in school. More information will be sent via Dojo. We received 39 responses.

Class 1-EYFS	Class 2-Year 1/Year 2	Class 3-Year 3/Year 4	Class 4-Year 5/Year 6
4	11	15	17

	(Please tick one box)	Strongly agree	Agree	Disagree	Strongly disagree	N/A
1	School communicated with parents regularly and in a variety of ways during lockdown.	29	9	1		
2	I was able to contact my child's teacher about any concerns.	31	7			1
3	Class teachers communicated regularly via Dojo.	30	8	1		
4	My child enjoyed attending the Zoom Class Meetings.	19	15			5
5	The weekly school newsletter celebrated the achievements of our children.	26	13			
6	Work set via Dojo/email supported my child's learning at home.	24	14	1		
7	Work/activities set engaged my child in their learning.	22	16	1		
8	The school provided good quality online resources. (eg. White Rose Maths, TTRockstars, Emile, LBQ)	21	16	1		1
9	I was able to speak on the phone with the class teacher/headteacher if needed.	27	10			2
10	The school report informed me of my child's effort and attainment before lockdown.	28	10			1
11	I was happy to send my children back to school when it reopened.	30	9			
12	Key Worker/Vulnerable families were supported well during lockdown.	28	9			12

What support do you think are the most effective during lockdown?

Regular communication.

Key worker Hub, Zoom catch ups and You Tube story time.

For me being a Key Worker, the school hub was most helpful and the children enjoyed it.

Keeping in touch, the links to worksheets, the reassurance, keeping up with the newsletter, videos on Dojo, comical Zoom quizzes. Thank you all.

The use of Dojo, especially the effort and accessibility demonstrated by Miss Topping.

Face to Face Zoom classes. Being able to see the teacher and classmates worked well.

Dojo-being able to contact the teacher if needed.

Not putting too much pressure on the 'home schooling' more emphasis on well being and children being happy and safe. It helped parents feel more relaxed and kept perspective.

Teacher communication was on point, felt well supported and comfortable sending children back.

Being able to regularly communicate with class teacher.

Zoom

Ongoing Dojo communication and weekly phone calls were appreciated.

Reassuring parents that 'no matter how much or how little was put into home schooling the most important thing is keeping positive. (via Dojo and telephone)

The contact via emails/Dojo and Zoom, as well as the online resources were all effective and the fact that staff could be contacted with any queries was very reassuring.

Dojo and telephone calls. The Zoom meetings were lovely for my children to see familiar faces.

Dojo, Email and telephone calls.

Communication and it was fantastic

Dojo.

Weekly set work and timetables were very helpful.

I like the fact Mrs Price rang different year groups each week.

Dojo was a big help during lockdown, being able to contact the teachers freely, upload work and pictures etc.

Providing provision within school for Key Workers. Regular contact with class teacher was invaluable, positive feedback about homework and praise. Zoom class meetings were brilliant-the highlight of the week.

Communication via Dojo was effective but couldn't log on to White Rose Maths or print resources quite often on any platform except parent mail.

Being able to contact the class teachers on Dojo. All were amazingly helpful and responsive especially Mrs Lever.

Class Dojo was an excellent form of communication and our teacher replied to us in a very timely manner and was direct to any issues we had.

Phone calls from teachers and Mrs Price meant a lot to us as a family and made us feel valued and part of the school community.

Good communication with parents and the child which made us feel connected to school. Dojo, phone calls and Zoom were brilliant.

What would you have wanted the school to have done more?

Online lessons so I don't have to do it!

More online lessons and Zooms.

More Zoom meetings as they missed their peers and teachers and looked forward to these so much.

Nothing-though all was covered well.

More face to face learning on Zoom.

They did everything they could and more.

We could not have asked for anything more, we are completely happy with the support we received.

Nothing we were completely happy with everything.

My child would have benefitted from more challenging work throughout.

Nothing!

Explain how to teach the subject to children.

I don't think in the circumstances we could have asked anymore from the school. You were all amazing.

Direction in how to lead an activity. (teachers were able to assist)

No Enterprise teacher went above and beyond.

Any other comments

I was really impressed by the level of support and communication with lots of learning suggestions.

I think the school handled a very difficult and unprecedented situation very well all round- well done!

Thank you Miss Topping for the infallible support and enthusiasm shown during lockdown.

Appreciate the support given.

Thank you for all your support during lockdown we appreciated all you did to support our child.

Very impressed with how the school and staff handled the situation.

Mrs Cookson was outstanding throughout and Mrs Price's updates to parents fantastic.

Our child felt supported, any issues we had with work were addresses quickly and resolved.

Thank you for your understanding and empathy during our telephone conversations. (Mrs Price, Mrs Lever and Mrs Mesghali)

The school has been fantastic during lockdown-providing support and reassurance to parents and pupils at this difficult time. Thank you for all your hard work.

We felt the support of the school throughout lockdown was amazing. All teachers went above and beyond-thank you.

Maybe set up an email address to send resources as they were very difficult to access.

None of us were set up ready for this unprecedented situation so the issue above were understandable and resolvable.

We felt the school handled the whole situation superbly. We could not ask for better communication, the teachers were amazing.

I feel we all did our best in the circumstances we were put in but I did feel like the work was sent out without structure with parents in mind.

Felt very supported and still part of school community even though we weren't actually attending. Thank you.

We were very impressed with the whole schools attitude during lockdown. It was difficult for parents and all of the school staff. Thank you for your support.

Thank you for taking the time to complete this questionnaire.