



Hoole St Michael C of E Primary School Parent's Communication Questionnaire



January 2020

'Achieving excellence within the light of God'

At Hoole St Michael, we value a home school partnership that continues to develop the full potential of every child. As part of this partnership, we would like to hear your views on the communication between home and school. We will then endeavour to use the information collected to make further improvements and developments to the school. We received 26 responses. Thank you.

Honeybees	Discovery	Atlantis	Enterprise	Endeavour
3	4	5	13	11

	(Please tick one box)	Strongly agree	Agree	Disagree	Strongly disagree	Don't Know
1	School communicates with parents regularly and in a variety of ways.	54%	46%			
2	I feel happy to approach my child's teacher about any concerns I may have.	77%	23%			
3	Class teachers communicate regularly via Dojo; do you find this method of communication valuable?	73%	19%	8%		
4	Celebration Assemblies and are an effective way of communicating the achievements of our children.	62%	38%			
5	The weekly school newsletter keeps me informed.	65%	35%			
6	School communicates on a weekly basis via Dojo the learning that is happening in classes.	58%	38%			4%
7	The Stay and Learn sessions help parents to support children with work at home.	58%	34%	4%		4%
8	The school website provides me with the information I need about all aspects of school life.	46%	50%	4%		
9	I find it helpful to speak face to face with my child's class teacher on the playground.	58%	38%	4%		
10	Parent meetings and Parent Evenings keep me informed of my child's progress.	77%	18%			4%

What aspects of communication do you think are the most effective?

Class teacher on the playground and Dojo is working.
 Dojo, weekly newsletter and emails.
 Dojo and face to face with the teachers.
 Daily Dojo from the class teacher.
 Personally I prefer the old fashioned way of face to face, although Dojo is helpful.
 Email and Dojo.
 Class Dojo and the newsletter.
 Class Dojo is brilliant; the teacher updates us daily and reminds us about upcoming events.
 Dojo is the most immediate and accessible form of communication. The teacher does a wonderful job of updating parents with pictures and an overview of the children's day.
 Dojo is a great way of updating and communicating between teacher, parent and the school office.
 School Newsletter and Dojo

Stay and Learn sessions are really helpful in supporting at home. I love the Dojo as I enjoy seeing updates and photos whilst she is in school.

One to one on the playground is a fantastic way to get an end of day report.

Dojo-amazing –feel like we know what’s going on all the time.

Face to Face with the teacher is always great but if you don’t have time to get into school due to work Dojo is also fantastic.

Parent’s Evenings.

In Atlantis, email is a very effective form or communications is Dojo. I don’t have any difficulty with either method or face to face.

Class Dojo.

School newsletter is a good way of summarising the week and remind of upcoming events.

Class Dojo is certainly an excellent way to communicate and has proven useful.

Dojo provides a good level of communication between home and school. It gives us the opportunity to check items that have been sent home have arrived!

Email notification via parent pay.

How can we make communication between home and school better?

Dojo-regular updates from all classes.

Few points on the Website need updating.

If you know a grandparent is picking up. Dojo the parent with important messages.

In all honesty, we are happy with the communication between home and school.

All areas are covered well.

Update records- I don’t receive the newsletter.

The Stay and Learn sessions are a good idea but unfortunately when you work full time it is not possible to attend due to work commitments.

After School activities are sometimes a bit misleading, times they finish and who can attend.

RE-route the phone to the staffroom outside Ms Barlow’s working hours so that parents whose children attend school beyond the school day are able to contact school if necessary.

I think you do a great job communicating in various ways.

Not Dojo.

I have no suggestions; I think it is all great.

I think communication is now perfect!

It would be nice if there was a little more updating on Dojo. I appreciate it is hard to find the time though. I just like to see what they are doing.

Parent pay-the newsletter cannot be opened on an iphone.

Newsletters to be added to Dojo.

Dojo could have a diary so parents click on a particularly day to see what event is happening.

Sending homework diaries with comments in if there are any issues with work.

Feedback on spelling tests so I know which need to be worked on.

The teacher is brilliant at keeping us updated every day. Well done and thank you.

It would be nice to have Stay and Learns on different days.

More planning and notice should be given for Stay and Learns. If parents can’t attend it can have a negative impact in children becoming upset when no parents can make it.

Maybe at the end of the week a Friday Dojo to say how my child has got on and maybe something put in place that could be done over the weekend.

Any other comments

Just looked around the new website! It looks great and much easier to navigate around.

Dojo is one of the best investments made by the school, in my opinion.

Overall extremely happy with the communication.

The school website looks great!

My son loves his teachers which helps greatly.

Thank you for taking the time to complete this questionnaire.